

Get active and creative using our registration and booking system!

You must create a Town of Oakville online account to access our growing list of services, including recreation and culture programs, memberships, and more!

Follow these steps to create your online account:

Reminder: To ensure any associated family members and recent in-person transactions appear, use the same email address that you provided when creating your account.

1. Visit oakville.ca. Click on the  or hover over "Online Services" on the top navigation bar and then click "Sign In".
2. Click "Create account." Please note: If you have ever used our report a problem tool, you may already have an account and will be notified if an email match exists.
3. Complete all of the required fields. When you are done, click "Create an account."
4. You will receive a message directing you to check the email used to create your account, where you should get a link to create your password. You must complete this step within 24 hours to activate your account.
5. Check your email and click the link to create your password. Once you have created your password, you will be redirected to the Town of Oakville online services page. You should already be signed into your account. On this page, select "Recreation and Culture" and then click "My Recreation and Culture Account."
6. You should now be on your "My Info" page where you can add credit card information and family members to your account. Once you have made your changes, click "Save."
7. Browse all programs under the "Program Registration" tab.

Need assistance? Please email recreation@oakville.ca or call Support Services at 905-815-2000, Monday to Friday from 8:30 a.m. to 4:30 p.m.

To schedule payments for an annual membership:

You can easily update your payment information in your Recreation and Culture account. If you do not have an account, please see "How to create your account" on the reverse.

1. Visit oakville.ca. Click on the  or hover over "Online Services" on the top navigation bar and then select "Recreation and Culture" from the list of options.
2. On this page, click "My Recreation and Culture Account".
3. You should now be on your "My Info" page.
4. Select the person you wish to add credit card information to.
5. Select the green NEW button in the finance information section.
6. Complete the required fields and determine if you want to use this card as the default credit card for your account.
7. You can select the payment type for annual memberships. Once you have made your changes, click "Save".

Due to security access limitations, staff at community centres are unable to update your payment information. For assistance, please call Support Services at 905-815-2000, Monday to Friday from 8:30 a.m. to 4:30 p.m.

Visit oakville.ca for helpful tips and videos including:

- Registration Help
 - How to create an account
 - How to register for programs
 - How to register for drop-in programs
- Memberships
 - How to purchase a membership
- Facility Rentals
 - How to search for facility availability