



**Family Fun Programs are fee based, age specific and require registration**

- Registration for Family Fun Programs is completed every 8 weeks, for one session at a time.
- Registration may be completed online or in person, on a first come first serve basis.
- Registration will not be accepted prior to the registration date.
- You must create an account in order to register for programs.
- In person registrations will be processed as they come in at MCRC, 410 Bronte St. S between 8:30am-4:30pm
- Dates will be posted on our website and on our [Facebook page](#) prior to the first day of registration.
- Space permitting, you may register for multiple paid programs.
- Our programs are for children and families, newborn to 12 years of age.
- Programs are developmentally appropriate for age specific groups, so **older or younger children are not permitted in age specific programs**, unless otherwise noted (i.e. younger siblings not yet crawling may attend).
- If a Family Fun program is full, you will be offered the option to be added to the waiting list. When a space becomes available, or a new class is added you will be contacted and provided 24 hours to register for the program before the next person on the contact list will be contacted.
- Low registration or circumstances beyond our control may cause a program to be cancelled. A full refund of the program will be issued if a cancellation occurs.
- MCRC will close if the Halton District School Board closes the schools due to weather conditions. Up-to-date information can be found at [hdsb.ca](http://hdsb.ca), or you can check your local radio or television station. Parents will not be reimbursed for cancellations due to weather conditions.
- Family Fun Programs are closed for all statutory holidays.

- Family Fun Programs are funded through a yearly grant from the United Way Halton & Hamilton and program fees.

### **Family Fun Programs Registration Cancellation Policy**

If a written request is submitted to withdraw from a program 5 Business days prior to the first class, a full refund minus a \$25.00 administration fee will be provided in the same manner the original payment was made.

If a written request to withdraw is received within the first 2 weeks of the program, a pro-rated refund minus the cost of each completed class as well as a \$25.00 administration fee will be provided in the same manner the original payment was made.

If a written request to withdraw is received after the second week of program, no refund will be issued.

If MCRC Family Fun programs cancel a program due to low enrollment or circumstances beyond our control, a full refund will be issued in the way in the same manner the original payment was made.