

## **Family Fun Summer Camps - Registration Policies**

# February 14th - May 1st

- A non-refundable \$50 deposit per camp week, per child is required at the time of registration. This deposit can be transferable to another week if needed.
- Full camp balances are due by May 1st, 2025, a payment link with the remainder owed will be emailed out prior to this date and can be requested at any time leading up to this date.
- Cancellations made before May 1st, 2025, are eligible for a full refund, less the \$50 deposit.

## May 1 - August 22

- Camp fees are non-refundable from May 1st onward.
- Cancellations made at least 14 days before the start of a weekly session will be allowed
  to be transferred to another session should there still be space available. No credits or
  transfers will be issued or allowed for cancellations made less than 14 days before the
  session begins.
- After May 1<sup>st</sup> we will no longer be taking deposits for programs and payments are to be made in full for each program registered for.
- Camp fees are for weekly sessions only; no refunds are provided for missed days, regardless of the reason.

# **Refund/Credit Request**

- All requests for refunds or credits must be submitted by email to kimd@mcrc.on.ca.
- Refunds will be credited to the credit card on file within 15 business days.

## **Program Cancellation/Changes**

We reserve the right to cancel or combine programs if the minimum number of participants is not met.

## **Last Minute Registration Policy**

Unless otherwise noted, registration closes three (3) business days before the first day of each Camp Program. We are not able to accept last minute registrations for any of our Camp Programs. Many of our camper groups are set, staff assigned, and schedules developed several days in advance of our programs.